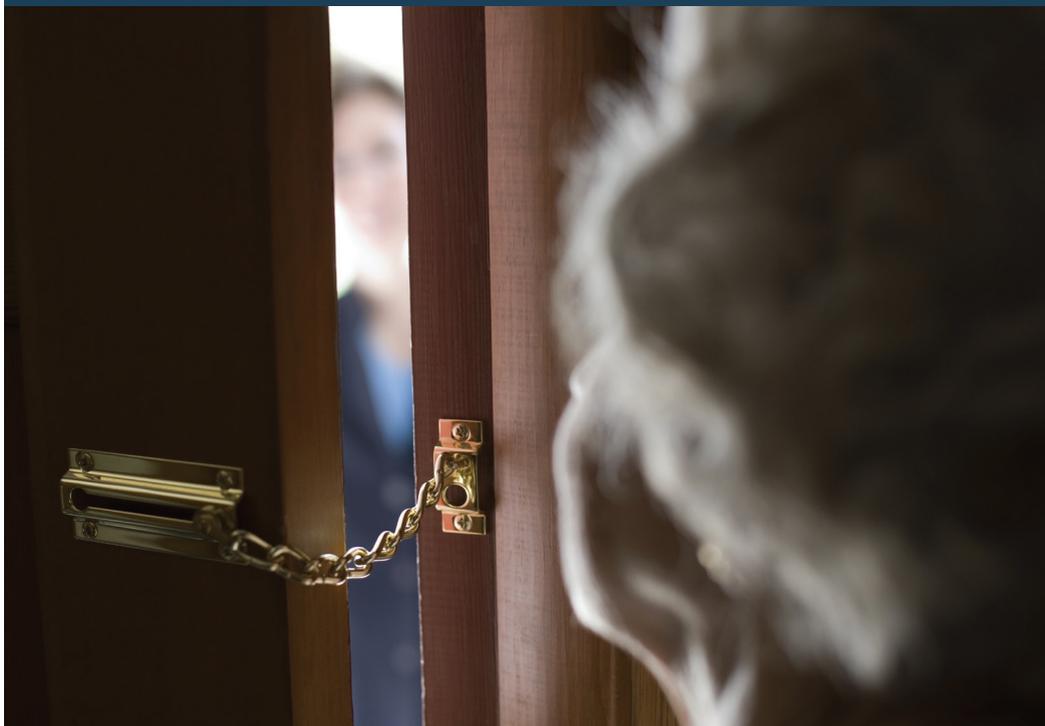


Not sure? Don't open the **door**

Always be aware of people who turn up unannounced



Most genuine callers will have a pre-arranged appointment

✉ @DerbysPolice | [f](https://www.facebook.com/derbyshireconstabulary) derbyshireconstabulary | www.derbyshire.police.uk

☎ 101 non-emergency, in an emergency always call 999

Making Derbyshire Safer **Together**



Preventing doorstep crime

Doorstep crime can include rogue traders, offering home improvement or gardening services, or bogus callers who claim to be the council, police, health carers or energy companies. **If in doubt - keep them out.**

Rogue traders may:

- ❑ Say they are in the area and have spotted a problem with your home or garden.
- ❑ Claim to have materials left over from another job, like paving or tarmac.
- ❑ Try to pressurise you to buy goods or sign up for services on the spot.
- ❑ Offer to carry out work cheaply, but charge an extortionate price after it has been completed.
- ❑ Offer to drive you to a bank so you can withdraw money to pay them.
- ❑ Provide false names, addresses or telephone numbers.

A pedlar is someone who calls at your door to sell items that they have on offer. This can often include cleaning or household goods.

- ❑ By law, they are required to carry a pedlar's certificate, which are issued by the police force in the area where they live.

Bogus callers may:

- ❑ Claim to be working for the council, water, gas or electric company. They could also say they are a nurse, doctor or from the police.
- ❑ Say they need to come into your home, or try to get you to go outside.
- ❑ Try to distract you so they can steal your money.
- ❑ Can be male, female or even children.

Tips to keep you safe

- ❑ Check the identity of any caller. Confirm who they are by calling the company they work for using number from the telephone directory or a bill.
- ❑ Ask a neighbour to come around to check them before you open the door.
- ❑ Tell them to come back at a time when someone will be at home with you.
- ❑ Keep doors and windows locked and use the door chain every time you answer the door.

For more information please contact your local Safer Neighbourhood Team or visit: **www.derbyshire.police.uk**