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It is not just at Halloween when unexpected callers turn up on your doorstep.

- Remember official visitors should always make an appointment beforehand.
- Look through the door view or window to see who is outside.
- If you decide to open the door, put the chain or bar on first.
- Check the caller's details before you let them into your home. Telephone the relevant organisation to confirm the caller's identity.
- Do not rely on a phone number that the caller gives you.
- Do not be tempted to deal with businesses who call at your door, both Derby City and County Councils hold lists of trusted and approved traders.

Report any crimes or suspicious incidents to the police on 101, or dial 999 in an emergency.





